

Contacts

For Questions About...	Click or Call...
Benefits and Enrolling, COBRA and Direct Billing	
My OC Benefits™	mybenefits.ocgov.com Or go to the site directly from IntraOC once you've logged on to your computer at work. 1-833-476-2347
Payment Options and Direct Billing (if you're on a leave of absence)	mybenefits.ocgov.com 1-833-476-2347
Dependent Verification	mybenefits.ocgov.com Click on the link in your Message Center 1-833-476-2347 Fax: 1-877-965-9555
COBRA	mybenefits.ocgov.com 1-833-476-2347
Health Plans	
Cigna Choice and Select HMO Plans	cigna.com/countyoforange/enrollment 1-800-244-6224
Wellwise Choice and Sharewell Choice PPO Plans (Blue Shield of California medical claims administrator and provider network)	blueshieldca.com/oc 1-888-235-1767
Pharmacy claims administrator for Wellwise Choice and Sharewell Choice (OptumRx)	optumrx.com 1-800-573-3583
Kaiser Choice HMO Plan	my.kp.org/oc 1-800-464-4000
County of Orange Dental Plan (Blue Shield of California)	blueshieldca.com/group/oc/dental 1-877-403-2273
County of Orange Vision Plan EyeMed	Effective January 1, 2026: eyemed.com 1-844-409-3401

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Contacts *(continued)*

For Questions About...	Click or Call...
Supplemental and Other Benefits	
Employee Assistance Program	resourcesforliving.com Username: Orange County ca; Password: eap 1-800-221-0945
Employee Benefits Website (General information only; visit the My OC Benefits™ website for the most up-to-date information specific to you)	hrs.oc.gov/employeebenefits
Defined Contribution Plans (Empower Retirement)	countyoforangedcplan.com 1-866-457-2254
Health Care Flexible Spending Account (HCFSA) or Dependent Care Flexible Spending Account (DCFSA) (Flexible Spending Accounts)	Smart-Choice Accounts website through mybenefits.ocgov.com 1-833-476-2347
Health Reimbursement Arrangement (HRA) (Gallagher HealthInvest HRA)	countyoforange.healthinvesthra.com 1-833-382-2617
Retirement Pension (OCERS)	ocers.org 1-714-558-6200
Life Insurance and Accidental Death and Dismemberment (The Hartford)	thehartford.com 1-800-523-2233
Short- and Long-Term Disability (The Standard Insurance Company)	standard.com 1-833-786-5639
Your Pathway to Wellness Program (WebMD)	webmdhealth.com/countyoforange 1-800-492-9812

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Contacts *(continued)*

For Questions About...	Click or Call...
Unions	
ACLEM Association of County Law Enforcement Management	1-714-569-2044
AFSCME American Federation of State, County and Municipal Employees	www.afscme36.org 1-844-533-2956 1-213-487-9887
AOCDS Association of Orange County Deputy Sheriffs	www.aocds.org 1-714-285-2800
IUOE International Union of Operating Engineers	www.local501.org 1-213-385-1561
OCAA Orange County Attorneys Association	www.ocaa.net 1-714-973-1914 1-714-907-7178
OCEA Orange County Employees Association	www.ocea.org 1-714-835-3355
OCMA Orange County Managers Association	ocmanagers.com 1-714-953-6262
Teamsters Local 952 Teamsters	www.teamsters952.org 1-714-740-6200

