

Contacts List

For Questions About...

Click or Call...

Benefits and Enrolling, COBRA and Direct Billing

My OC Benefits™

mybenefits.ocgov.com

Benefits Service Center

1-833-476-2347

Medicare Documentation

mybenefits.ocgov.com

Fax: 1-224-607-3465 or

Mail: County of Orange Service Center,
Dept. 16725, PO Box 64116,
The Woodlands, TX 77387-4116

Dependent Verification

mybenefits.ocgov.com

Select the link in your Message Center

Fax: 1-877-965-9555

Mail: PO Box 7114,
Rantoul, IL 61866-7114

COBRA

mybenefits.ocgov.com

1-833-476-2347

Health Plans

American Specialty Health Plans

(Kaiser, Cigna and SCAN chiropractic care)

ashcompanies.com

1-800-678-9133

Cigna Retiree HMO (Select and Choice)

(Non-Medicare Only Plan)

cigna.com/countyoforange

1-800-244-6224

Humana Retiree Medicare PPO Health Plan

your.humana.com/countyoforange

1-866-396-8810

Kaiser HMO Health Plans

(Medicare and Non-Medicare Plans)

my.kp.org/oc

1-800-464-4000

Kaiser Senior Advantage: 1-800-443-0815

OptumRx

(Pharmacy claims administrator and benefits manager for the Wellwise and Sharewell Retiree PPO plans)

optumrx.com

1-800-573-3583

SCAN Retiree Medicare HMO Health Plan

(Medicare-Eligible Only Plan)

scanhealthplan.com/countyoforange

1-800-559-3500

Wellwise Retiree and Sharewell Retiree PPO Health Plans – Blue Shield of California Plan Administrators (Medical claims administrator and provider network)

blueshieldca.com/oc

1-888-235-1767

Additional Resources

Employee Benefits Website

(General information only; visit **My OC Benefits™** for most up-to-date information)

hrs.ocgov.com/retiree.benefits

Retirement Pension

Orange County Employee Retirement System (OCERS)

ocers.org

1-714-558-6200

1-888-570-6277

Retiree Dental and Vision

Retired Employees Association of Orange County (REAOC)

reaoc.org

1-714-840-3995

Medicare Coverage

Social Security Administration

ssa.gov

1-800-772-1213

Health Reimbursement Arrangement

Gallagher HealthInvest HRA

countyoforange.healthinvesthira.com

1-833-382-2617

Defined Contribution Plans

Empower Retirement

countyoforangedcplan.com

1-866-457-2254