# More care options for traveling employees

As your employees are getting back to business trips and family vacations, the last thing they want to worry about on the journey is their health coverage. Now, it's easier than ever to get care if something unexpected happens while they're traveling.

#### **Routine care**

Members can always schedule in-person, phone, or video visits in states with Kaiser Permanente facilities.

### **Urgent care**

Members can get urgent care anywhere in the world. And at many locations outside Kaiser Permanente states, they'll only pay their copay or coinsurance – no need to file a claim:

- Cigna PPO Network\*
- MinuteClinic<sup>®</sup>, including pharmacies
- Concentra

In some places, members can also get 24/7 medical advice by phone or video from a Kaiser Permanente clinician. At all other locations, members can pay the full cost of care upfront and file a claim for reimbursement later.

#### **Emergency care**

No matter where they are, members can simply go to the nearest hospital and file a claim with us for reimbursement. If it's a Kaiser Permanente location or Cigna provider, they'll only pay their normal copay or coinsurance – no need to file a claim later.

#### **Travel support**

Away from Home Travel Line – Your employees can call **951-268-3900** (TTY **711**) for travel support anytime, anywhere.

**kp.org/travel** – Members can get answers to questions they may have before, during, or after their trip.

## Find a facility



\*The Cigna PPO Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna PPO for Shared Administration.

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